



Resilient & Seamless Government

May 10-12, 2022

A hybrid event: Online at egovconference.ee and live at the Kultuurikatel in Tallinn, Estonia

The e-Governance Conference, considered the biggest e-governance event in the international arena, brings together strategists, decision-makers, policy implementers and donors to chart the future course of governance. This year, we will focus on the timeliest topics influenced by the war in Ukraine and natural disasters, by exploring how to develop digital ecosystems that cope with crises and create digital services that help citizens to cope with them.

Conference Topics

We invite you to join distinguished e-governance experts and international business leaders to shape the discussions on the following and many other topics:

Focus on resilience

- What are the enablers of a resilient digital ecosystem that responds to crises?
- How to ensure digital data security and interoperability during crises?
- How to engage partners, your own citizens, and collaborate across borders?
- What tools do the government and citizens have to protect themselves in cyber and information wars?

Focus on seamlessness

- What does a seamless government, that meets the expectations of the citizens and businesses, look like?
- How can the seamless government approach be implemented while using interoperability, big data and AI? What are the risks?
- What is the citizen's role in the seamless government? Are they only users, information providers for the government or co-creators of the (digital) society?
- How do you create a world-class e-service, from complex online forms and verification, to amazing user experience?

The Introductory Day on 10th of May is part of the programme and it focuses on enablers of resilient & seamless government.

A full list of conference topics, a detailed agenda, information on keynote speakers and panelists, and background materials is available on the conference website, egovconference.ee.

Venue

The e-Governance Conference 2022 is a hybrid conference with digital content, live discussions, and on-the-spot networking possibilities. Moreover, the conference will feature a variety of practical workshops on how to engage citizens in technology implementation, cooperation with donor organizations, etc.

We aim to inform, inspire, share ideas, and foster high-value connections with e-governance decision-makers, strategists, executors, and funders. Last year, 1,100 people digitally attended the conference. This year, we expect a similar number of attendees. At the on-site event in Tallinn, we expect roughly 300 participants.

Expo Areas

The conference will include two expo areas, the first on site at Kultuurikatel. There will be a second in the online environment, where companies and organizations have presentation spaces, interactive discussions will take place with conference attendees, the freshest tech solutions for governments will be introduced, and leads are generated.

About the Organizer

The e-Governance Conference is an annual event organized by the e-Governance Academy since 2015. The 2022 conference is co-organised with the Estonian Ministry of Foreign Affairs. Digital transformation is one of the top priority sectors of Estonian development cooperation, as it is the key to achieving sustainable development goals.

The e-Governance Academy, www.ega.ee, is a consultancy organization founded for the creation and transfer of knowledge and best practices in the area of public sector digital transformation. eGA inspires, trains, and advises public sector- and civil society leaders and other stakeholders in using information and communications technologies to increase the competitiveness, transparency, and openness of societies through digital transformation and e-governance.

