



# What if government was easy?



**giz**

Deutsche Gesellschaft  
für Internationale  
Zusammenarbeit (GIZ) GmbH

**dial** Digital  
Impact  
Alliance



REPUBLIC OF ESTONIA  
MINISTRY OF FOREIGN AFFAIRS





**In LAC**  
**3+ interactions**  
**per transaction**



**£1.7 billion in  
savings in the UK**

**50x lower costs**

Beziehungen & Funktionen

1. Ausgangspunkt
  - Beziehungstypen: unidirektional, bidirektional
2. Unterlegung
  - Beziehungstypen: unidirektional, bidirektional
3. Lastenheft
  - Lastenheft-Strukturierung
  - Verantwortlichkeiten
  - Schnittstellen
4. Transfer / Anschließung
  - flache Hierarchie
  - Kaskadenstruktur
  - andere Typen

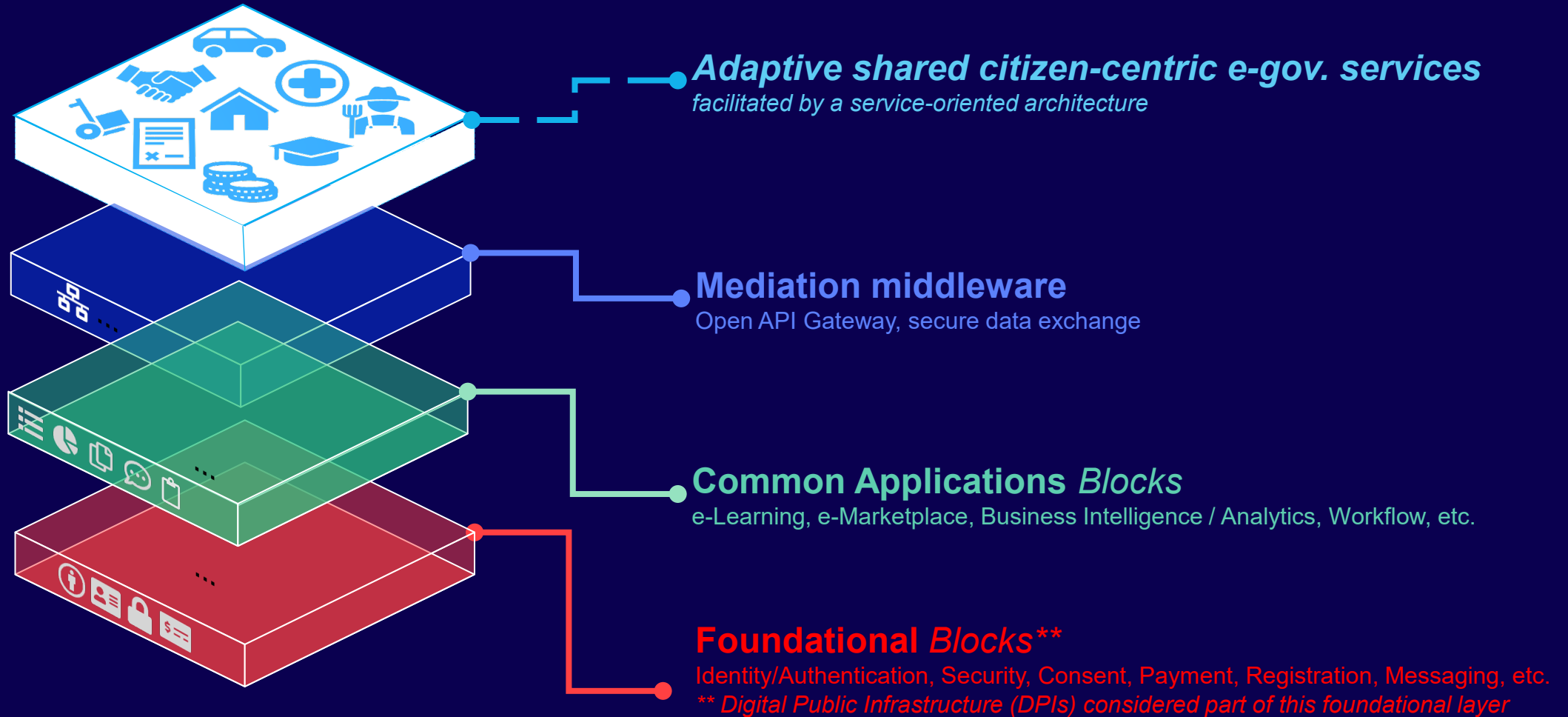
SQ3R Method  
(Frank Krumm, 2001)

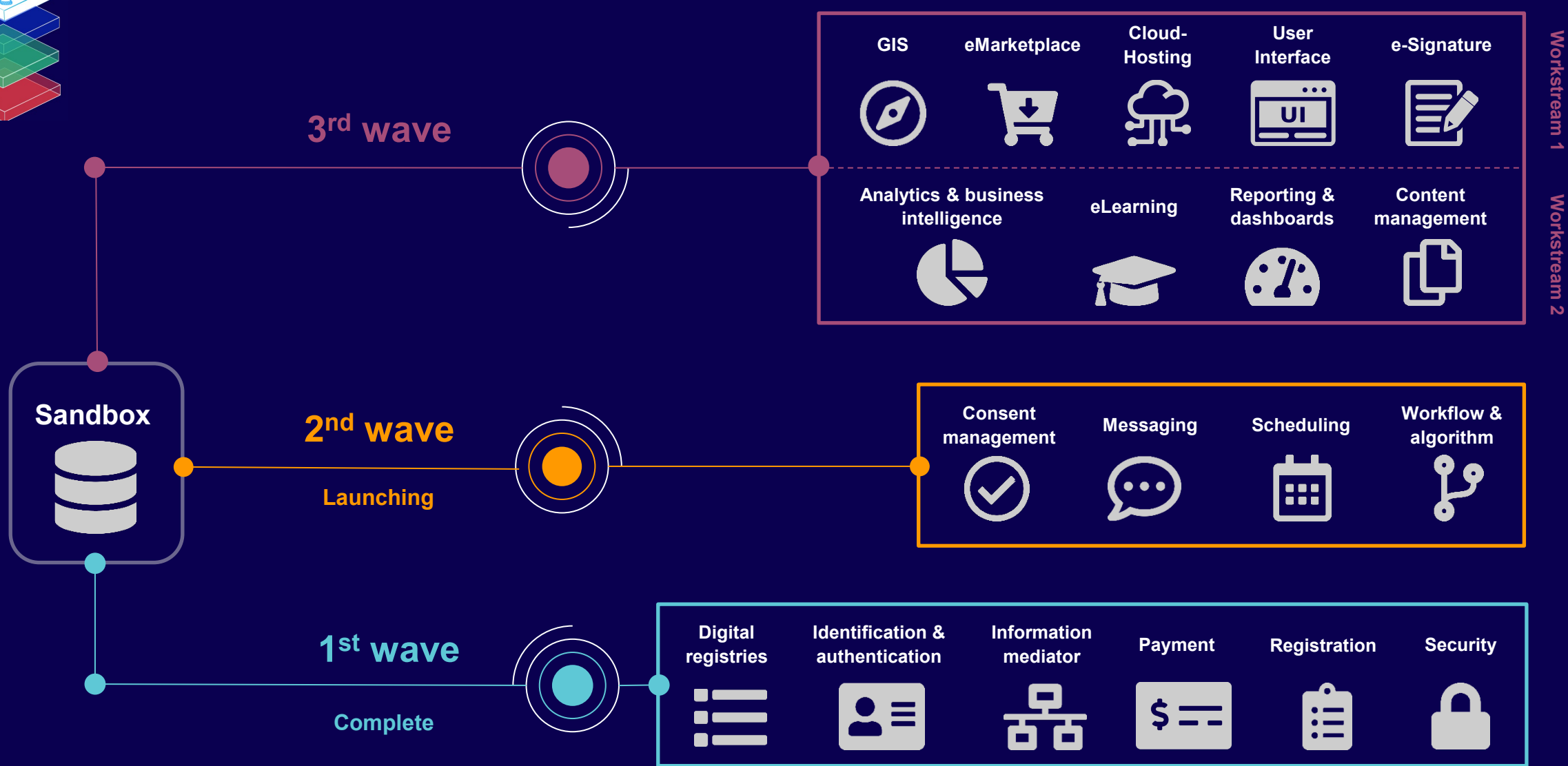
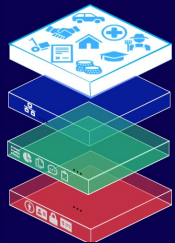
Read  
Question  
Survey  
+  
Elaboration & Elaboration  
Wissensspeicherung  
universal anwendbar













# Activity

# Let's create a digital service together using the building block approach

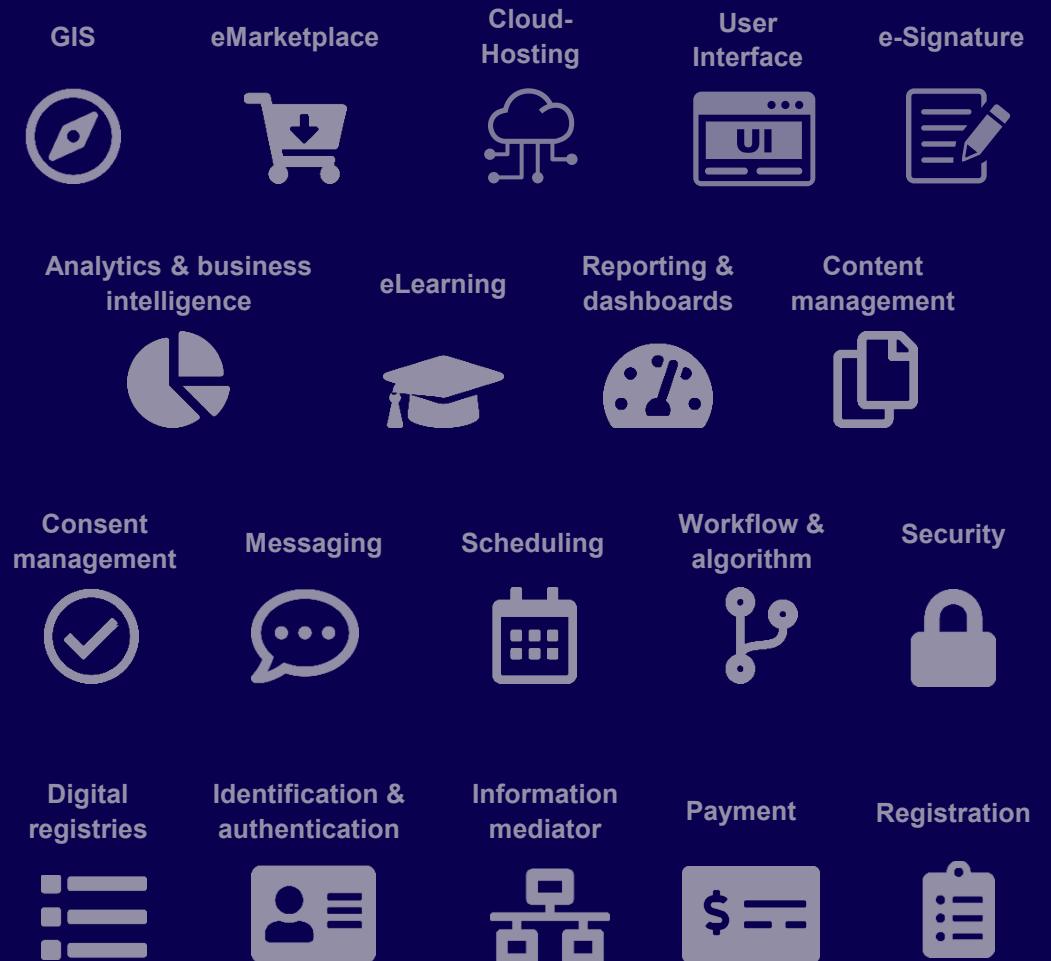


## ✓ Reflect on:

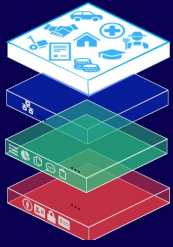
1. *Define the user needs, user journey, and pain points - Outcome visualization of the User journey*
2. *What building blocks should be used to create a seamless experience? Outcome service designed using BB*

✓ Structure the service architecture using the  as its interoperable components and  as interactions between them.

## ✓ Explore the building blocks:



# 10 minutes



Bank

Citizen Registry BB\*

Payments BB\*

Filiation Data  
Citizen's validation of data  
UID

Citizen's data  
Citizen's place of birth

Content Management BB\*

Information Consent BB

Payment Validation ₱

₱ Payment Amount

Filiation Data  
Citizen's validation of data  
UID

Citizen's data  
Payment certificate

Publication Request

Publication Request

Digital Signature BB

UX/UI BB

Birth certificate

Time Stamp BB

Filiation Data  
Citizen's validation of data  
UID

Birth certificate  
Citizen's data



Citizen

Legend

Internet Access

Security BB\*

Information mediator BB\*

Building Blocks are reusable across  
different Government services.

\* Currently available through GovStack

# Video with digital service

1 min



# Be a part of the GovStack Initiative!

GovStack

## Implement GovStack in your country

Become a reference implementation country and transform your government services.



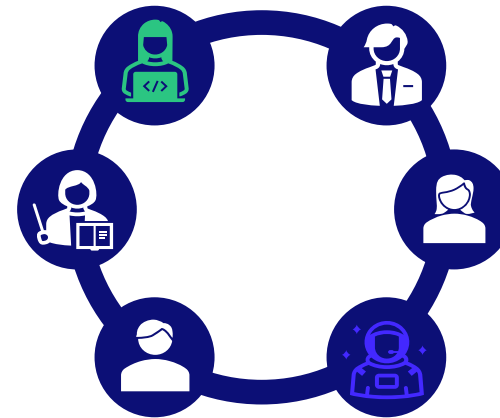
## Technical contribution

Develop and review Building Block specifications in GovStack working groups



## Learning and Exchange

Share best practices in our GovStack communities of practice and exchange formats



## Empowering communities

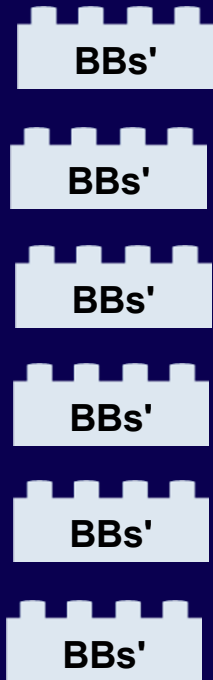
Join the Partner2Connect Digital Coalition.





<https://govstack.global/>

Request the birth  
certificate



Pay



Get the birth  
certificate

Digital

