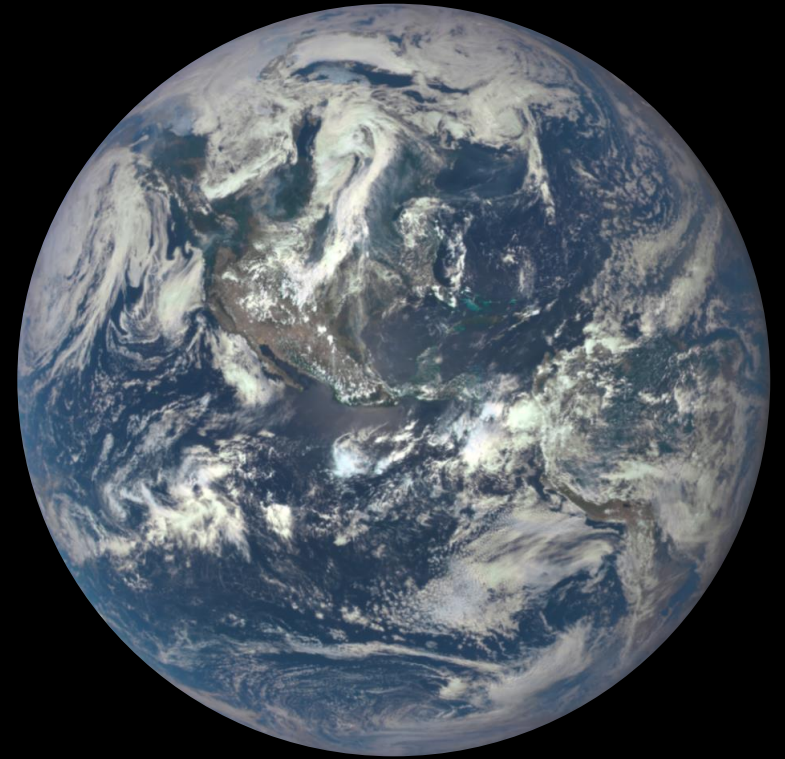


DIGITAL TRANSFORMATION FOR ENABLING RESILIENT GOVERNMENT

TOMISLAV VRACIC
National Technology Officer
Microsoft, Central and Eastern Europe

Microsoft mission

Empower every person and
every organization on the
planet to achieve more

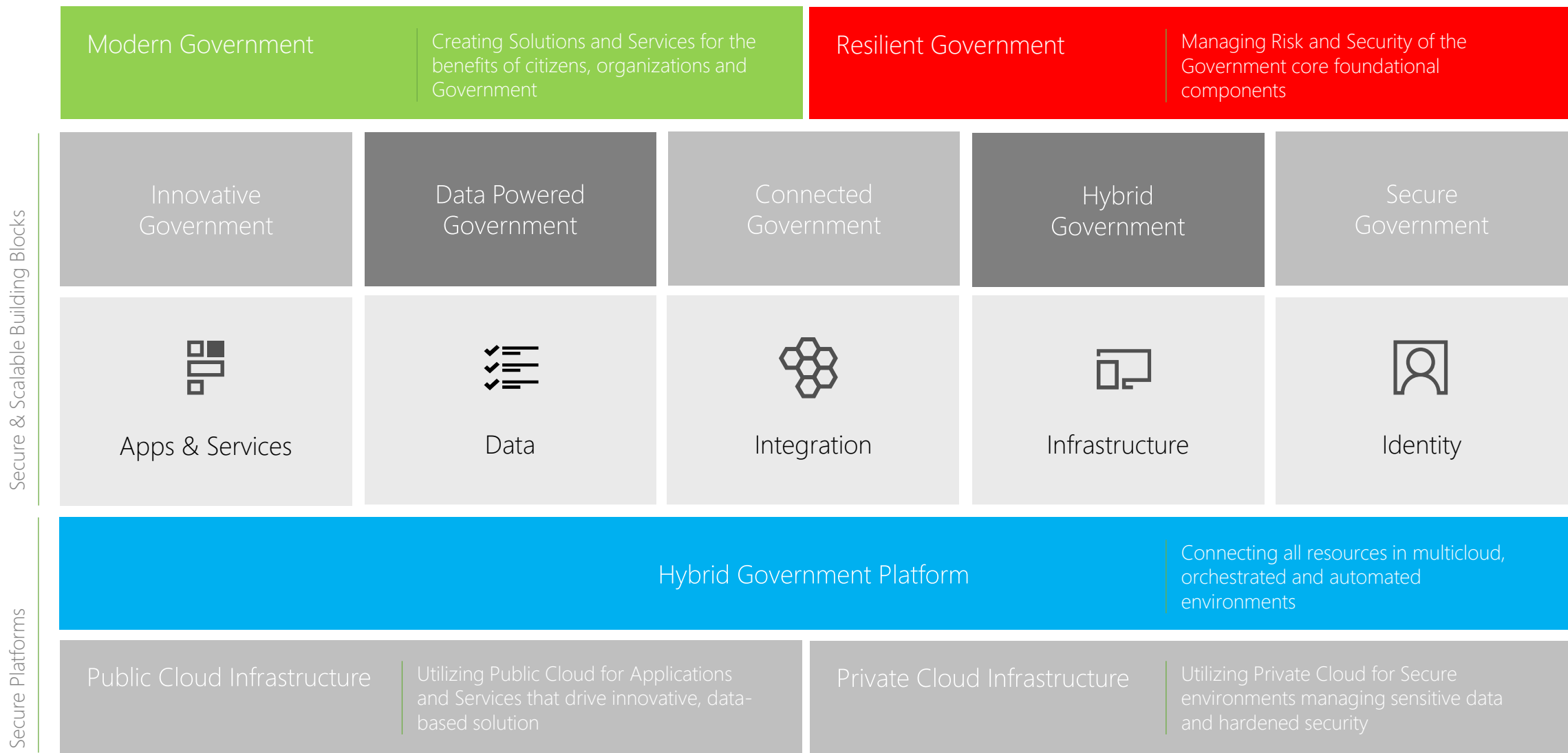




Our mission: Help the region advance as a **'digital hotspot'**, enabling people, businesses and countries to **recover** and **reimagine** their journey towards **growth**



Government Platform



Resilient Government Domains



Government Industry Prioritized Solutions



Central Government	Economy & Finance	PS & Justice	Healthcare	Sustainability	Social & Labor	Postal Services
Data Platforms & Estate Migrations	Tax Optimization	Online Dispute Resolution	Electronic medical records	Water Management	Citizen Engagement	B2C, B2B
Identity Platform	Customs & IoT	Case e-filing/tracking	Remote Healthcare	Energy Management	Citizen Support	Logistics
Citizen Services & Gateway	Data Service Center	Hearings Management	Patient Track & Trace	Smart Grids	Social Worker Enablement	Post of the Future
E-voting	Grants Management	Virtual Courts	Incident Data Modeling	Carbon Emissions	Agency R&D	Mobile Postman
E-parliament	Antifraud	Emergency Response	Virtual Care Center	Waste Management	Social Benefit Management	Citizen Services
E-procurement	Supply Chain Management	Situational Awareness	Medical Supply Management	Farm Beats	Facilities & Asset Management	City Services
Portals & Assistants	Upskilling, Job Matching	Social Engagement	Social Applications	Agriculture Management	Social Applications	Government Services

Hybrid Government Scenarios

Horizontal Scenarios: Resilience & Security



Malta Information Technology Agency

Hybrid Cloud Platform



Malta Malta Information Technology Agency (Hybrid Government / December 2018)

As a central driver of Government's Information and Communications Technology (ICT) policy, programs and initiatives in Malta, MITA decided to build its next generation services platform on **Microsoft Azure** and **Azure Stack** platforms, including hyperconverged architecture. This enables them to develop a new services for the citizens and organizations, but also to dive into new, advanced services, built on blockchain and artificial intelligence platforms.



Government of Estonia Estonia

Data embassy



Estonia, Government of Estonia

The **Data Embassy** presents the first example of a country expatriating government-critical servers to a diplomatically-secure location. An experiment in sovereignty, governance security, and continuity of government, the Data Embassy is a backup for Estonia to reboot from if it ever loses its territorial independence.

Digital technology and the war in Ukraine

- Protection from cyberattacks
- Protection from state-sponsored disinformation
- Support for humanitarian aid
- Protection of employees

<https://blogs.microsoft.com/on-the-issues/2022/02/28/ukraine-russia-digital-war-cyberattacks/>



Ukraine

A worldwide crisis is prompting many governments to assess the state of their digital proficiency. This is accelerating a move toward more holistic digital transformation throughout the industry.



Thank you!