

# DIGITAL TRANSFORMATION FOR ENABLING RESILIENT GOVERNMENT

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# Microsoft mission

Empower every person and every organization on the planet to achieve more







Our mission: Help the region advance as a 'digital hotspot', enabling people, businesses and countries to recover and reimagine their journey towards growth



## Government Platform



	Modern Government  Creating Solutions and Serv benefits of citizens, organizations Government			Resilient Government		Managing Risk and Security of the Government core foundational components	
ng Blocks	Innovative Government	Data Powered Government		nected rnment	Hybrid Government		Secure Government
Secure & Scalable Building Blocks	Apps & Services	<b>X</b> Data	Integ	<b>}</b> Iration	Infrastructure		Identity
ms	Connecting all resources in multicloud, Hybrid Government Platform orchestrated and automated environments						
Secure Platforms	Public Cloud Infrastructure  Utilizing Public Cloud for Applications and Services that drive innovative, databased solution			Private Cloud Infrastructure  Utilizing Private Cloud for Secure environments managing sensitive data and hardened security			

#### Resilient Government Domains



#### RESILIENT GOVERNMENT

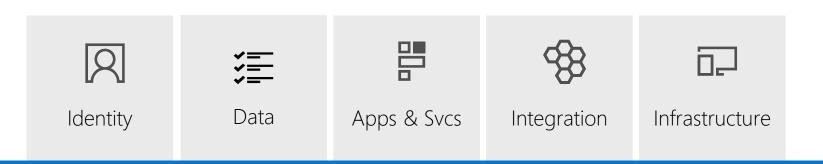


Geostrategic

Operational

CyberSecurity

**Events** 



Enabling the Systems Security (Secure Development)

Enabling Secure Platform (Secure by Design)

## Government Industry Prioritized Solutions

















Central Government Economy & Finance

PS & Justice

Healthcare

Sustainability

Social & Labor

Postal Services

Data Platforms & Estate Migrations

Tax Optimization

Online Dispute Resolution Electronic medical records

Water Management Citizen Engagement

B2C, B2B

Identity Platform

Customs & IoT

Case efilling/tracking

Remote Healthcare

Energy Management

Citizen Support

Logistics

Citizen Services & Gateway

Data Service Center Hearings Management Patient Track & Trace

Smart Grids

Social Worker Enablement

Post of the Future

E-voting

Grants Management

Virtual Courts

Incident Data Modeling

Carbon Emissions

Agency R&D

Mobile Postman

E-parliament

Antifraud

Emergency Response Virtual Care Center

Waste Management Social Benefit Management

Citizen Services

E-procurement

Supply Chain Management Situational Awareness Medical Supply Management

Farm Beats

Facilities & Asset Management

City Services

Portals & Assistants Upskilling, Job Matching

Social Engagement

Social Applications Agriculture Management Social Applications Government Services

#### Hybrid Government Scenarios

Horizontal Scenarios: Resilience & Security





#### Malta Malta Information Technology Agency (Hybrid Government / December 2018)

As acentral driver of Government's Information and Communications Technology (ICT) policy, programs and initiatives in Malta, MITA decided to build its next generation services platform on **Microsoft Azure** and **Azure Stack** platforms, including hyperconverged architecure. This enables them to develop a new services for the citizens and organizations, but also to dive into new, advanced services, built on blockchain and artificial intelligence platforms.





#### **Estonia, Government of Estonia**

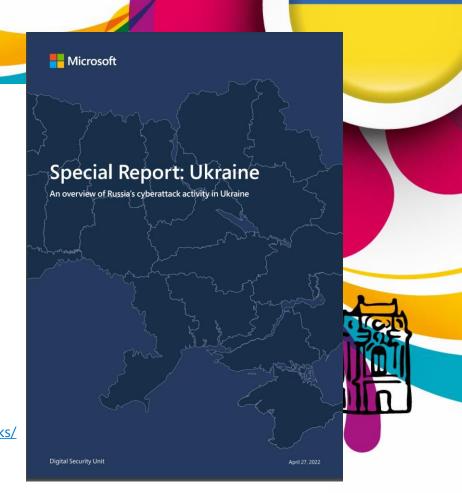
The **Data Embassy** presents the first example of a country expatriating government-critical servers to a diplomatically-secure location. An experiment in sovereignty, governance security, and continuity of government, the Data Embassy is a backup for Estonia to reboot from if it ever loses its territorial independence.



### Digital technology and the war in Ukraine

- Protection from cyberattacks
- Protection from state-sponsored disinformation
- Support for humanitarian aid
- Protection of employees

https://blogs.microsoft.com/on-the-issues/2022/02/28/ukraine-russia-digital-war-cyberattacks/











A worldwide crisis is prompting many governments to assess the state of their digital proficiency. This is accelerating a move toward more holistic digital transformation throughout the industry.



Microsoft for Government



# Thank you!